

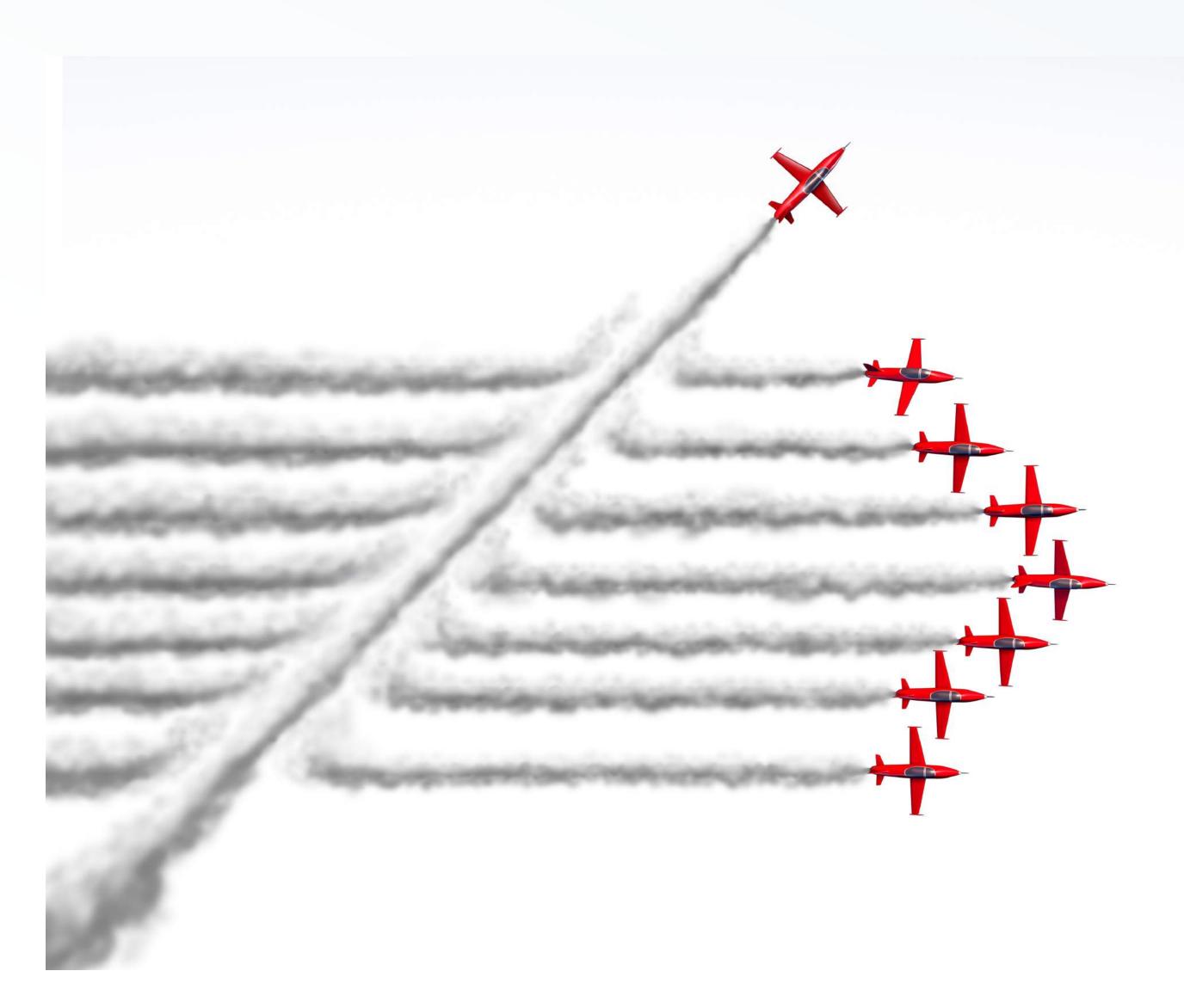
What's Next for the Subscription Economy?



THE GREAT CONSUMER SHIFT DIGITAL, CONVENIENCE, AND PERSONALIZATION

- Consumers fully embraced the **As-A-Service model** subscription for digital media, entertainment, education, software, and consumer goods increased
- The subscription model **eliminated middlemen**, focused on **personalization**, and decreased the heavy reliance on brick-and-mortar stores
- The subscription model offered growth opportunities for traditional and new-age businesses

DISRUPTIVE INNOVATION DIGITALIZED SUBSCRIPTION ECONOMY IS THE FUTURE

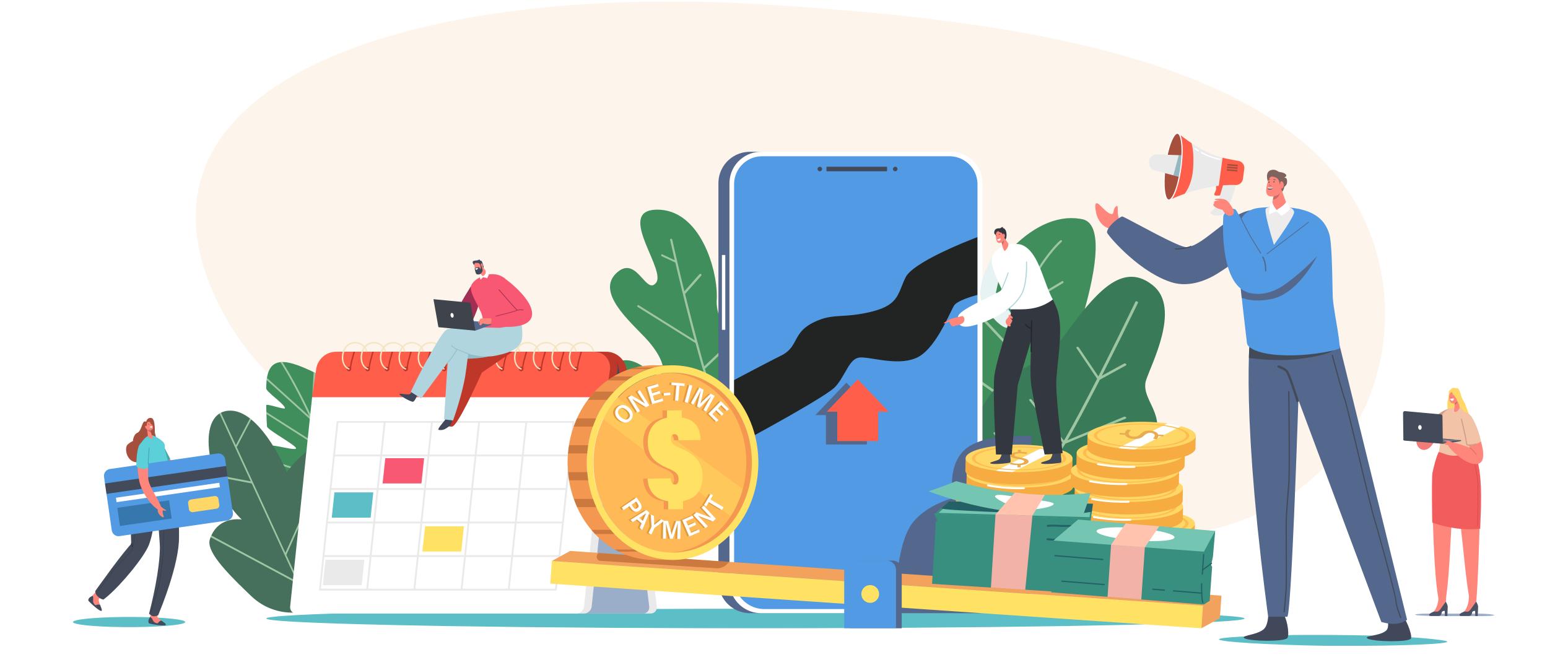


- Subscription economy is to reach \$1.5Trillion by 2025; CAGR of 18%¹
- Industries that have already adopted the subscription model IT, Media and Communication Services, Real Estate, Healthcare, Consumer, Financials, Industrials, Energy, and Utilities
- The US has the largest market share of 53% in the digital subscription space, followed by Europe (21%)
- Global app spends (premium apps, in-app purchases, and subscriptions) predicted to increase 77% from \$132Billion in 2021 to \$233Billion by 2026²
- Global SVOD subscriptions to increase by 550Million between 2021 and 2027 and reach 1.75Billion; China and the US will together account for 48% of the Global SVOD subscriptions by 2027³

WHY DO BUSINESSES TAKE THE SUBSCRIPTION ROUTE?

- A way to address the larger target market
- Helps drive better revenue growth + regular cash flow
- Increase in Customer Lifetime Value (CLV) & ROI
- Personalized Customer Insights sales and service gap decreases

PHYSICAL GOODS AND SERVICES THERE'S ROOM FOR ALL IN THE SUBSCRIPTION WORLD



The e-Commerce subscriptions market is expected to grow at 25% CAGR by 2025 – the fastest-growing segment¹ Other enterprise and consumer-driven digital subscriptions, including video and music streaming, fitness, gaming, and financial subscriptions - both enterprise and consumer-driven ones - 16% CAGR by 2025¹

Cloud computing to continue leading the enterprise subscription market – 13% CAGR by 2025

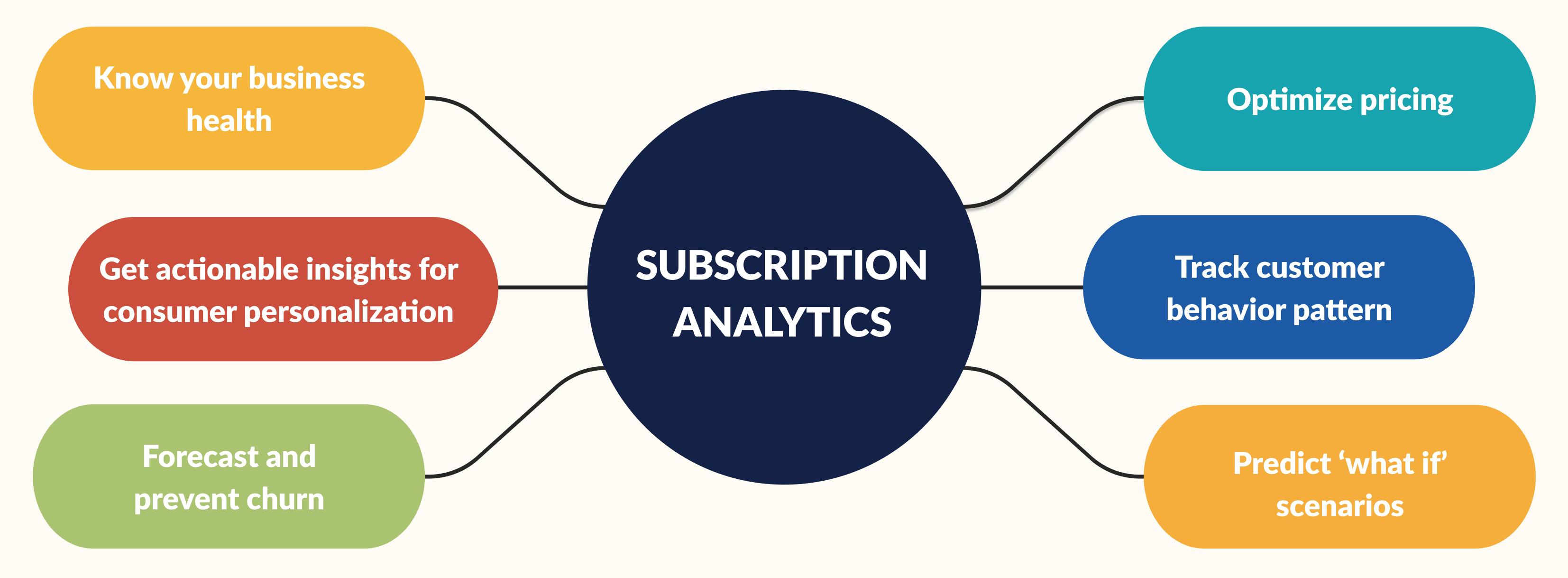
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SUBSCRIPTION ANALYTICS

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References - <u>1</u>, <u>2</u>, <u>3</u>