

THERISE OF THE SUBSCRIPTION ECORONY

WHY YOU NEED TO REIMAGINE YOUR BUSINESS MODEL



68% of adults today no longer value possessions and do not believe that ownership defines them.¹

Consumers no longer take pride in owning things. Instead, they desire gratifying experiences that add value to their lives, which has led to the rise of the subscription economy.

SUBSCRIPTION-BASED BUSINESS MODELS ARE BOOMING

to be worth \$1.5 trillion by 2025

The opportunities in the subscription economy are estimated

Growth in subscription economy in the last 9 years

Business leaders saying subscription business models being key to their prospects in the years ahead

Faster Growth of

subscription business than traditional businesses

of Adults have opted for **Subscription Services** Globally

E-commerce subscriptions

Fastest Growing Sub-sector

OTT, Music, and SAAS subscriptions

Source: Subscription Industry Sees More than 400% Increase in Revenue Growth | Blog - SUBTA

Other Growing Sub-Sectors

WHY ARE COMPANIES MAKING THE TRANSITION TO SUBSCRIPTION BUSINESS MODELS?

Opportunities for better relationships with customers - Customer Loyalty and Engagement

Reduced cost of acquiring new customers

Lower spend on retention marketing

Better financial forecasting

Better inventory management

MODELS IN SUBSCRIPTION

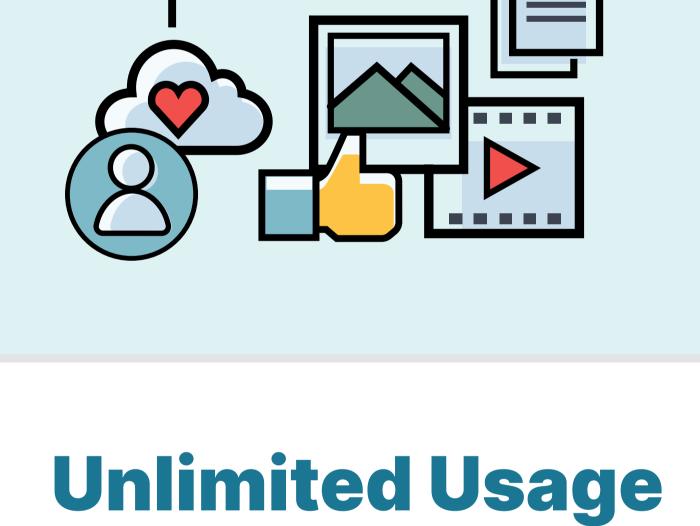
DIFFERENT TYPES OF PRICING



e.g. SAAS

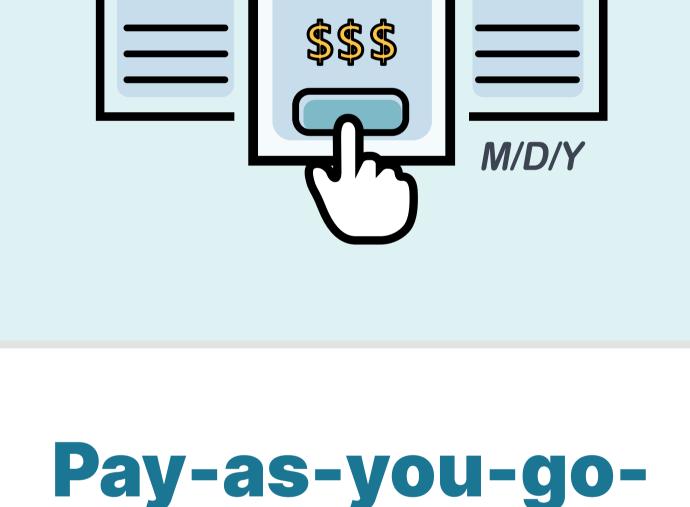
Field Usage

Subscription



Subscription

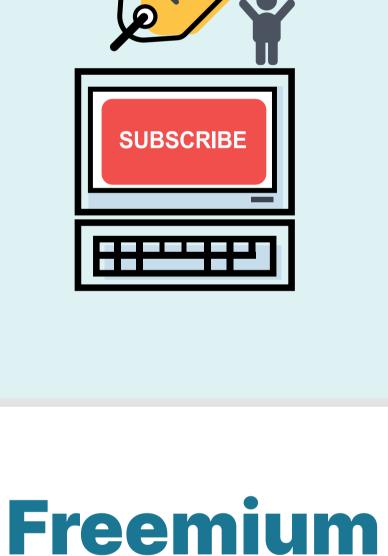
e.g. OTT



PREMIUM

subscription

e.g. Subscription Boxes



e.g. Music Streaming

Model

BUSINESSES AND EXAMPLES Software as a Subscription

PUPULAR SUBSERIE IUNISED

subscriptions as their business model

Subscription Box

SaaS companies relying on

zoom

shopify

HubSpot

Dropbox

** slack

SurveyMonkey®

to customers on a regular, recurring schedule

Accessibility

Group of physical products delivered

Beauty

1psy

BIRCHBOX*

OTT

NETFLIX

Meal **HELLO FRESH**

Spotify®

M HOME CHEF.

BarkBox

RESCUE BOX

Pet

and products

Gives access to content

DISNEP

MUSIC

Music

Gaming

XBOX

KEY TAKEAWAYS FOR BUSINESSES ENTERING/IN THE SUBSCRIPTION COMMERCE SPACE

62% of subscribers feel value for money (right pricing & offerings) is the most important reason for a subscription Sign up

48% of subscribers feel consistent high quality, a

Lack of satisfactory customer experience and

subscriptions

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different pricing options are

among the top reasons for

cancellation of

Sources: Creating consumer--and business--value with subscriptions | McKinsey, 1 Everything Has Changed: The Rise of the Subscription and On-Demand Economies | Emarsys

varied offerings, and the

originality of services

keep them engaged

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